



TERMS & CONDITIONS FOR SESSIONS

Session Terms & Participation Guidelines



Introduction

By booking or participating in sessions with Unspoken Circle, you agree to the following terms designed to maintain a safe, respectful, and ethical emotional support environment.



Nature of Service

Our platform provides:

- Emotional venting support
- Empathetic listening
- Guided clarity conversations

We do **not** provide:

- Clinical therapy
- Psychiatric diagnosis
- Medical treatment
- Crisis intervention services



Eligibility

You must:

- Be 18 years or older
- Participate voluntarily
- Provide accurate booking information (if applicable)

For minors, parental/guardian consent is required.



Session Duration

Sessions are conducted as per the booked time slot:

- 20 mins
- 30 mins
- 45 mins
- 60 mins

Extensions are subject to availability and additional charges.



Payments & Booking

- Sessions are confirmed only after payment

- Fees are non-transferable
- Pricing may change without prior notice

Code of Respect

To maintain a safe space, users agree:

- Not to use abusive language
- Not to engage in harassment
- Not to make inappropriate or sexual remarks
- Not to threaten listeners

Violation may result in session termination without refund.

Crisis & Emergency Limitation

We are not equipped to handle:

- Suicidal crises
- Self-harm emergencies
- Severe psychiatric episodes

Users in crisis will be redirected to professional helplines or emergency services.

Confidentiality Agreement

Both listener and user agree:

- Sessions remain private
- No recording without consent
- No sharing screenshots or content publicly

Liability Disclaimer

We are not liable for:

- Personal decisions made post-session
- Emotional interpretations
- Outcomes of guidance conversations

Sessions are supportive — not prescriptive.

Right To Refuse Service

We reserve the right to refuse or discontinue sessions if:

- Boundaries are violated
 - Safety concerns arise
 - Ethical guidelines are breached
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Refund Policy

Refunds may be issued only if:

- Session is cancelled by us
- Technical failure prevents delivery

Otherwise, sessions are non-refundable.



Acceptance of Terms

By booking a session, you acknowledge that you:

- Understand the nature of the service
- Agree to confidentiality ethics
- Accept platform limitations
- Participate voluntarily